

Coronavirus Letter to Customers

Dear friend,

As a loyal and continued customer of **Dover Wine Company**, we want to express our sincerest sympathy to anyone affected by the coronavirus (COVID-19). We are doing everything we can to protect your best interests and ensure you have access to the store and services you need.

- **We are continuing our Friday and Saturday Complimentary Tastings, and will modify the serving of wine in glasses, to disposable plastic. All which will be disposed after one-time use.**
- **We are reviewing future wine class scheduled events and cancellations will be sent separate notice.**
- We have incorporated hand sanitizer at the entrance and will continue controlling access and enforcing 100% hand washing or sanitizing of all employees.
- We will continue to frequently clean and disinfect all surfaces, in and out of store.
- If employees are not feeling well, they have been instructed to remain home until either recovered or cleared by medical professionals.
- Customers who are not feeling well are also asked to refrain from entering store until recovered.
- We have instructed employees to enact Social Distance Spacing of a minimum of 6 feet, especially when servicing, talking to, and waiting on customers, and have discouraged hand shaking.
- We have implemented the use of gloves when "counting money."
- We will encourage the use of cashless forms of payment.

We will continue to make it our mission to support the community we serve and value the relationships we have with our customers. If any questions or concerns, please call 603-742-WINE (9463).

Sincerely,

Carol Tatarinowicz

Carol Tatarinowicz, Owner
Dover Wine Company
458 Central Avenue
Dover, NH 03820

For additional information about COVID-19, please visit the CDC website at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>